

## **VEP Removal Frequently Asked Questions**

### **How do I remove myself from the self-exclusion list(s)?**

There is no automatic removal from the Voluntary Exclusion List. Those on the list for at least two (2) years may apply for removal by requesting in writing and completing a Removal Application Form **with** proof<sup>1</sup> of completion of one of the following:

- (a) A problem gambling assessment with a professional who is licensed by the State to conduct problem gambling assessments or who is otherwise approved by the Commission and fulfilled any recommended treatment;
  - (b) A problem gambling treatment and prevention program approved by the Commission;
- or**
- (c) A healthy decision-making program that is sponsored or approved by the Commission, with a licensed professional counselor or other person approved by the Commission;

If you are eligible to request removal and your documentation is accepted, staff will send you an Authorization and Release Form to sign with a witness and return to the Commission. The Maryland Lottery and Gaming Control Agency will have the final determination on whether an applicant can come off the voluntary exclusion list.

### **How do I request a Removal Application Form and find counseling and other resources?**

You may write to [responsible.gaming@maryland.gov](mailto:responsible.gaming@maryland.gov), or dial 410-230-8798 to determine your eligibility for removal, obtain a removal request form, and receive information on counseling, healthy-decision making, and/or prevention programs<sup>2</sup>. Please be prepared to verify your identity.

You may also write to the following address:  
Maryland Lottery & Gaming Control Agency  
Attn: Responsible Gaming Department  
1800 Washington Blvd, #330  
Baltimore, MD 21230

### **How long does the removal process take?**

Removal from the self-exclusion program(s) may take several weeks. If you are removed, you will receive a confirmation letter from the Commission, indicating the time/date of your removal. Do not enter any casino without confirmation of removal.

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<sup>1</sup> Documentation older than one calendar year will not be accepted.

<sup>2</sup> At this time, MD residents may be able to access select licensed counselors for this purpose, at no-cost.